

## Novadown-defined 'Properties' of the Alpaca Duvet

The perfect combination of lightness and warmth.

Exceptional wicking properties to draw moisture from your body.

Naturally hypo-allergenic.

Silver fern sateen fabric, 400 thread count casing.



#### **Asthma Council**

Accreditation: National Asthma Council Australia and Asthma and Respiratory Foundation of NZ.

All Novadown Sensitive Choice Products comply with the European Oeko-Tex standard 100, ensuring safety in regards to the presence of any harmful substances. Outer cases and fabrics are treated with internationally recognized Sanitized providing anti-dust mite and anti-bacteria protection.

### **China Ready?**

You want cute ... we got cute!



# Thinking Global Doing Business with China

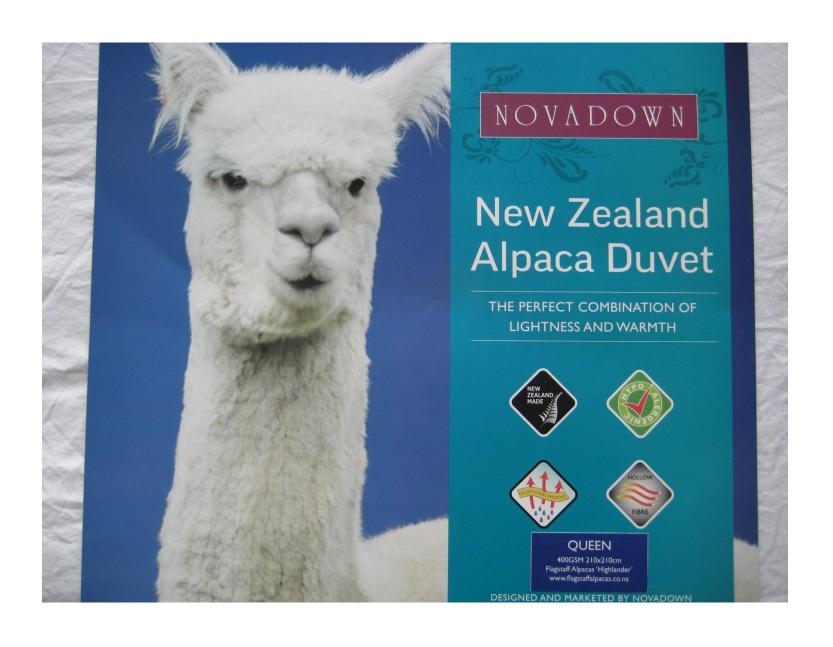
- Flagstaff Alpacas www.flagstaffalpacas.co.nz
- The alpaca duvet properties, market
- Why China? Flagstaff Alpacas and Ellis Fibre
- Evolving Relationships & Risks
- Talking Business Chinese ... not natural!
- China Today?
- Alpaca Exports to China
- Bruce Woollen Mill, Milton

#### **Alpacas & Flagstaff Alpacas**

- 22-25,000 in NZ
- Scalability
- Breed Association
- Easy to farm ....
  Flagstaff Alpacas
- Myself
- Alpacas 15 years
- Based in Dunedin
- 180-300 alpacas

#### The Business?

- Alpaca Sales
  - Domestic
  - International
- Alpaca Duvets
- Yarns, fleece, product
- Meat ... not yet ... ?



#### The Alpaca Duvet

- Hypoallergenic Wicking capacity
- Light thermal efficiency. 'Hollow' Fibre
- Differentiation in market place.
- Commerce Commission
- CHINA ... ?

#### Why China? Our Experience

- Early Market Exposure ...
- China came to us?
- Leveraging existing relationships
- Order fulfilment from NZ
- Hong Kong, websites, payment, certainty
- Specific Barriers ... and Changes in the Playing Field
- Risk, Scale and ... better opportunities

#### Our lessons: Talking 'Business Chinese'

- Developing Relationships
  - Time, Punctuality, Win-Win, Small Talk
  - Master Negotiators
  - Face, Fear of Blame
  - "Think 3 times before you do anything"
- Importance of Government Backing , Support, Accreditation
- Shanghai, Agents, Distributers, 'Exclusivity'
- "If it was easy we would all be doing it"



#### **Alpaca Exports to China**

- University of Hanan: "1 Million alpacas in China by 2020 ...."
  - Imports ... no loyalty ... yet!
  - Breeding, ET ... and AI ???
- Export Protocol for Livestock 'Camelids'
- The Great Race ....
- Same factors ... agents, government backing, trust, negotiations, who-you-know
- Australia strategy

#### **China Entry Today?**

- Love New Zealand
  - Swandri, Ellis Fibre (Novadown)
  - Duvets ... don't trust their own product sources and authenticity
- Economy FTA, Fixed Currency, Contraction in Growth, Chinese Politics
- Time on your side ....



The customer is always right?

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